

# Booking conditions Kärnten Appartements

Your reservation is now binding when we have received your deposit by bank transfer.

In our house, the general terms and conditions for the hotel industry (AGBH) apply.

[http://www.hotelverband.at/down/AGBH\\_englisch.pdf](http://www.hotelverband.at/down/AGBH_englisch.pdf)

If you book a month in advance, you will have to pay the total amount immediately.

If you book less than 3 months in advance, the deposit is 30%. You pay the balance one month before departure.

If you book more than 3 months in advance, you will pay 30% at the time of booking (deposit) and the balance one month before departure.

The deposit must be paid within 5 days of confirmation of the reservation.

If we do not have your payment on our account within 5 days, the reservation on our site will be cancelled, you will then be charged 30% of the total amount.

You can cancel free of charge up to 3 months before arrival.

3 months to 1 month before arrival, the cancellation costs are 30% of the travel sum.

1 month before arrival, the cancellation costs are 100% of the travel sum.

In case of early departure, the cancellation costs are 100% of the travel sum.

For departure after 10.00 am, in consultation, if possible and no later than 14.00 hours. Pay € 35,--.

The deposit: €200,-- per apartment/studio.

This amount will be refunded to your confirmation within 7 days after departure if everything is in order.